

QUALITY POLICY STATEMENT.

It is the established policy of Guy Raymond Engineering Company Limited to design, Manufacture and supply castors and associated fittings to their customers that are fit for their intended purpose.

In addition to the quality of the product itself, the business is committed to meet the urgent needs of customers around the world with response to enquiries within twenty four hours and short manufacturing / lead times.

As part of the continuing commitment to improvement, quality objectives have been set and documented for each process within the business. Achievement of such objectives is the subject of continuous monitoring and review through frequent review meetings and scheduled audits.

Within the business, a documented management system, complying with the requirements of BS EN ISO9001, will be maintained to provide guidance and positive evidence of compliance within the business to international standard requirements and its own internal standards.

Documented procedures will ensure that the review process will continue to maintain the suitability of this statement, effectiveness of the management system and ensure effective continuous improvement in terms of quality management and control.

Signed



L.Daniels Managing Director.
On behalf of Guy Raymond